

Privacy Notice – Registration under Investor Relations Mailing List

Neoenergia and the companies that are part of the [Neoenergia Group](#) (“Neoenergia”) are committed to protecting your privacy and ensuring compliance with the personal data protection legislation, in particular Federal Law No. 13.709/2018 (“the LGPD”). Your personal data will be processed (i) in a legal, fair and transparent manner; (ii) for an explicit and legitimate purpose; (iii) in an appropriate manner that is limited to that which is necessary in relation to such purposes. Additionally, we will ensure your personal data remains accurate and up to date, preserving data in a manner that allows them to be identified only for the time necessary in fulfilling the established objectives of processing.

Neoenergia has implemented all technical and organizational measures necessary in protecting your data against accidental loss or unauthorized alteration, access, use or disclosure, and has also established procedures for responding to any security incident that may affect your personal data.

Neoenergia, in accordance with the LGPD and this Privacy Notice, may make decisions regarding the processing of personal data, as well as carry out the processing of such data, involving operations such as those related to the collection, production, receiving, classification, use, access, reproduction, transmission, distribution, processing, archiving, storage, deletion, evaluation or control of information, modification, communication, transfer, dissemination or extraction.

Through this Privacy Notice, we wish to inform you that your personal data will be processed for the purpose of registration with our client base for the submission of proposals and during and after the period for which contractual relationships are maintained,

offering products and services, and complying with legal and contractual obligations and the responsibilities to which Neoenergia is subject.

If, as a result of your relationship with Neoenergia, you provide us with third party data, including names, documents and contact information, you will be obligated, before you provide us with such data, to notify the third parties in question of processing under the terms established in this Privacy Notice.

Who is responsible for processing your personal data?

The following entity is responsible for processing your data:

Neoenergia Serviços Ltda.

CNPJ: 04.780.652/0001-47

Postal Code 22210-030 Praia do 1st floor, part of unit,

Flamengo, Rio de Janeiro – RJ

Brazil

Which forms of personal data do we process?

The personal data that may be processed by Neoenergia include:

- Address (both physical and electronic)
- Phone number

- Consumer unit number
- RG/CPF/Passport
- First and last name
- Characteristics of residences
- Credit bureau
- Electronic signatures
- Entries
- Earnings
- Credit, loans, bank-issued guarantees
- Signatures / biometrics
- Date of birth
- Nationality

We may request that you provide original documentation and a copy as proof of the information you have provided.

How is your personal data obtained?

You provide us with your personal data through email, telephone, online forms, e-commerce, in-person means of communication, and third-party systems or applications.

Consent through the form provided for initiatives involving the offer of other products and services on the part of the Neoenergia group.

We ask that you update your personal data whenever changes are made and always provide accurate information as it is important that your information remains up to date.

Why do we process your data?

Your personal data will be processed for the following purposes:

- a) Client registration;
- b) Sale of photovoltaic systems;
- c) Sale of electric vehicle charging solutions;
- d) Sale of energy storage solutions;
- e) Sale of engineering services;
- f) Management of Smart Systems Contracts
- g) Offer of Products and Services.

What is the legitimate basis under which your data is processed?

The legal basis for the processing of your personal data established under items “a” to “f” above involves the preliminary procedure related to any contractual relationship or consent that is provided.

The legal basis for the processing of your personal data under item "g" above is your informed, voluntary, and unequivocal consent provided by marking the checkbox on the registration page.

How long is your data stored?

Personal data will be stored for the period necessary in fulfilling the purpose for which they were collected.

After this period, Neoenergia may keep data duly blocked until the end of the respective period for (i) obligations to which Neoenergia may be subject, (ii) potential responsibilities arising from the underlying relationship involved in processing, as well as those involved in processing itself and (iii) if personal data are anonymized, without the possibility of being associated with the Data Holder, Neoenergia may store data for an indefinite period of time.

With whom will my data be shared?

Your data will also be accessible to:

- a) Smart system partners and service providers; partners, service providers and suppliers of auxiliary smart system products, and financial institutions in cases in which smart systems are financed by the data holder.
- b) Remaining Neoenergia Group companies;
- c) Government bodies and/or competent authorities in order to protect Neoenergia's interests or through a court order or request from a competent authority;
- d) Government bodies in order to comply with legal or regulatory obligations;

In all circumstances, data will be disclosed under the appropriate legal basis, respecting the principles of legality, loyalty, transparency and the limitation of objectives, among others. You may contact Neoenergia at

any time to learn more about the specific guarantees that have been implemented to ensure that your personal data is adequately protected, as well as whether such guarantees have been adopted.

Neoenergia may also provide your personal data to persons/employees associated with its economic group, including in cases involving international transfer of your data under the terms of this privacy notice and provided that requirements established under the LGPD are respected.

What are your rights as a data holder?

Under the terms of the LGPD, Data Holders are entitled to request the following information from Neoenergia with regards to the data it processes at any time: (i) confirmation of data processing; (ii) access to data; (iii) corrections to incomplete, inaccurate or outdated data; (iii) anonymization, blocking or deleting of unnecessary and excessive data, if applicable; (v) portability of data; (vi) information from public and private entities with which the data controller carries out the shared use of data; (vii) the obtaining of information from public and private entities with which Neoenergia carries out the shared use of data.

Data holders may send requests aimed at exercising their rights, in applicable cases, through the channel <https://www.neoenergia.com/lgpd-sistemas-fotovoltaicos>

Where applicable, you may also file a complaint with the National Personal Data Protection Agency.

This Privacy Notice may be subject to changes. We will post a notice on our website in order to offer notice of significant modifications and/or materials prior to their being published. The most recent version of this Privacy Notice governing the use of your data is available at <https://www.neoenergia.com/en/privacy-policies-and-notices>

The companies that are part of the Neoenergia Group have appointed a Data Protection Officer (DPO), who may be contacted using the channel available at <https://www.neoenergia.com/lgpd-contato-dpo> under applicable circumstances.