

## Privacy Notice – Purchase and Sale of Energy

Neoenergia and the companies that are part of the Neoenergia Group (“Neoenergia”) are committed to protecting your privacy and ensuring compliance with the personal data protection legislation, in particular Federal Law No. 13.709/2018 (“the LGPD”). Your personal data will be processed (i) in a legal, fair and transparent manner; (ii) for an explicit and legitimate purpose; (iii) in an appropriate manner that is limited to that which is necessary in relation to such purposes. Additionally, we will ensure your personal data remains accurate and up to date, preserving data in a manner that allows them to be identified only for the time necessary in fulfilling the established objectives of processing.

Neoenergia has implemented all technical and organizational measures necessary in protecting your data against accidental loss or unauthorized alteration, access, use or disclosure, and has also established procedures for responding to any security incident that may affect your personal data.

Neoenergia, in accordance with the LGPD and this Privacy Notice, may make decisions regarding the processing of personal data, as well as carry out the processing of such data, involving operations such as those related to the collection, production, receiving, classification, use, access, reproduction, transmission, distribution, processing, archiving, storage, deletion, evaluation or control of information, modification, communication, transfer, dissemination or extraction.

Through this Privacy Notice, we wish to inform you that your personal data will be processed both during and after the relationship you will maintain with Neoenergia for the purpose of fulfilling contractual, legal and regulatory obligations and responsibilities to which Neoenergia is subject.

If, as a result of your relationship with Neoenergia, you provide us with third party data, including names, documents and contact information, you will be obligated, before you provide us with such data, to notify the third parties in question of processing under the terms established in this Privacy Notice.

## Who is responsible for processing your personal data?

The following entity is responsible for processing your data:

**NC Energia S.A.**

**CNPJ: 04.023.261/0001-88**

**CEP 22210-030 Praia do Flamengo, 78 – 1st Floor**

**Flamengo, Rio de Janeiro – RJ**

**Brazil**

## Which forms of personal data do we process?

The personal data that may be processed by Neoenergia include:

- First and last name;
- Telephone;
- RG/CPF/Passport;
- Address (both physical and electronic);
- Professional Positions;

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Internal Use

- Profession;
- Signature/biometrics;
- Electronic signatures;
- Date of birth;
- Marital status;
- Nationality;
- Credit history;
- Education, diplomas

We may request that you provide original documentation and a copy as proof of the information you have provided.

## How is your personal data obtained?

You provide us with your personal data through telephone, online and physical forms, email, in-person means of communication, and third-party systems and applications.

We ask that you update your personal data whenever changes are made and always provide accurate information as it is important that your information remains up to date.

## Why do we process your data?

Your personal data will be processed for the following purposes: a)  
Response to RFQs (requests for quotation);

b) Prospecting customers for the sale of Electricity and management services;

c) Provision of Energy Management Services and Representation before the CCEE;

Internal Use

Internal Use

- d) Management, provision, and invoicing of Agreements for the Purchase and Sale of Electricity
- e) Management, provision, and invoicing of Energy Management and Representation Agreements;
- f) Adherence to provisions from the Electric Energy Trading Chamber;
- g) Billing management.

## **What is the legitimate basis under which your data is processed?**

The legal basis for the processing of your personal data involves the contractual or commercial relationship that you or the company for at which you are employed maintain with Neoenergia, as well as compliance with a legal obligation. With regards to item “b” of the above section, the respective legal basis involves Neoenergia’s legitimate interests.

## **How long is your data stored?**

Personal data will be stored for the period necessary in fulfilling the purpose for which they were collected.

After this period, Neoenergia may keep data duly blocked until the end of the respective period for (i) obligations to which Neoenergia may be subject, (ii) potential responsibilities arising from the underlying relationship involved in processing, as well as those involved in processing itself and (iii) if personal data are anonymized, without the possibility of

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being associated with the Data Holder, Neoenergia may store data for an indefinite period of time.

## With whom will my data be shared?

Your data will also be accessible to:

- a) Partners and service providers in order to fulfill the purpose of this Privacy Notice;
- b) Remaining Neoenergia Group companies;
- c) Government bodies and/or competent authorities in order to protect Neoenergia's interests or through a court order or request from a competent authority; and
- d) Government bodies in order to comply with legal or regulatory obligations.

Neoenergia may also provide your personal data to persons/employees associated with its economic group, including in cases involving international transfer of your data under the terms of this privacy notice and provided that requirements established under the LGPD are respected.

In all circumstances, data will be disclosed under the appropriate legal basis, respecting the principles of legality, loyalty, transparency and the limitation of objectives, among others. You may contact Neoenergia at any time to learn more about the specific guarantees that have been implemented to ensure that your personal data is adequately protected, as well as whether such guarantees have been adopted.

## What are your rights as a data holder?

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Under the terms of the LGPD, Data Holders are entitled to request the following information from Neoenergia with regards to the data it processes at any time: (i) confirmation of data processing; (ii) access to data; (iii) corrections to incomplete, inaccurate or outdated data; (iii) anonymization, blocking or deletion of unnecessary and excessive data, if applicable; (v) portability of data; (vi) deletion of personal data processed with consent from the data holder, except in the cases provided for under the LGPD; (vii) information from public and private entities with which the data controller carries out the shared use of data; (viii) information regarding the possibility of not providing consent and the consequences of such a refusal, and (ix) revocation of consent, if applicable.

Data holders may send requests aimed at exercising their rights, in applicable cases, through the channel <https://www.neoenergia.com/lgpd-compra-e-venda-de-energia>

Where applicable, you may also file a complaint with the National Personal Data Protection Agency.

This Privacy Notice may be subject to changes. We will post a notice on our website in order to offer notice of significant modifications and/or materials prior to their being published. The most recent version of this Privacy Notice governing the use of your data is available at <https://www.neoenergia.com/en/privacy-policies-and-notice>

The companies that are part of the Neoenergia Group have appointed a Data Protection Officer (DPO), who may be contacted using the channel available at <https://www.neoenergia.com/lgpd-contato-dpo> under applicable circumstances.